

CONSUMERS GAS UTILITY COMPANY

PUBLIC AWARENESS NOTIFICATION

Is there an underground pipeline on my property?

Indications that there may be a natural gas pipeline on your property or in the general vicinity include line markers, roadway casing vents, test stations and meters. Line markers are located where pipelines intersect streets, railroads, bodies of water and high traffic areas. In addition these markers will indicate what company owns the pipeline, and an emergency phone number. Roadway casing vents are usually round piping with curved tops. They are located where pipelines cross roadways and allow gas that may be leaking beneath the roadway to vent into the atmosphere and be detected by our personnel during regular inspections. Test stations are usually found in fields and along roadways. These are used to test the pipelines at regular intervals. Gas meters on your property or in the general vicinity would indicate some type of pipeline is in the area.

What precautions should I take regarding a buried pipeline?

If you have a pipeline located on your property, it must be kept free from obstructions, including structures, for safety reasons. More importantly, **do not** dig on or near the pipeline, without first calling WV 811, (Miss Utility of WV). Natural Gas Pipelines are the safest way to transport energy. However, certain precautions need to be followed. Natural gas is non-toxic but a gas leak in a non-vented area could deplete the oxygen in the air. In the right concentration natural gas is combustible, it can burn or even explode. In addition, carbon monoxide poisoning is possible when natural gas is improperly burned or not properly vented. Because natural gas is practically invisible, extra caution is required.

Should I Call the company before digging on my property?

Unfortunately, pipeline markers, roadway casing vents, test stations, and meters will not tell you the exact location, depth or number of pipelines. They merely warn you that there are pipelines in the vicinity. Never assume that there are no pipelines in the area where you plan to dig, even if you don't see a line marker. **Always call the One-Call service listed below before you dig:**

**WV 811 (Miss Utility of West Virginia)
DIAL 811—OR--1-800-245-4848**

How do I know if the pipeline is leaking?

Common signs of a gas leak include:

1. A gas odor (which can best be described as the smell of rotten eggs).
2. A blowing or hissing sound.
3. Water bubbling or being blown into the air at a pond, creek, or river.
4. Dirt being blown or thrown into the air.
5. Fire coming from the ground or burning above the ground.
6. Unusual brown or dead patches of vegetation on or near a pipeline location.
7. A dry spot in a moist field.

What should I do if I suspect a gas leak in my home?

1. Leave the building or site immediately and evacuate the entire area.
2. Once off site **Call 911**
3. Do not operate household equipment or appliances
4. Do not use anything that could cause a spark, including:
 - Telephone
 - Flashlights
 - Electric switches
 - Doorbells
 - Automobiles
5. Don't try to put out any natural gas fires
6. Don't try to shut off any pipeline valves
7. Once off the site, call CONSUMERS GAS UTILITY COMPANY

Go to our website at www.consumersgasutility.com for additional information . Please take our survey on the website regarding Public Awareness.

HUNTINGTON CALL: 1-304-523-9223 OR 1-800-339-1872

PENNSBORO CALL: 1-844-267-6872 OR 1-800-339-1872

SPENCER CALL: 1-304-927-3070 OR 1-800-339-1872