

CUSTOMER DEPOSITS

A Utility may require an applicant or customer to make a deposit as a guarantee for the payment of gas used. After the customer has maintained a good payment record for twelve consecutive months, the Utility shall promptly and automatically refund the deposit plus accrued interest. The amount of interest will be set by the Public Service Commission.

CUSTOMER INFORMATION

This notice is information about your customer-owned natural gas service line running underground from our company-owned gas facilities. In accordance with federal regulations, Consumers Gas Utility Company is making you aware of certain safety recommendations regarding your underground customer owned service line.

The customer must maintain their service line to ensure that it is not subject to potential hazards of corrosion and leakage. Customer service line should be periodically inspected for leaks, inspected for corrosion (if the piping is metallic) and repaired if any unsafe condition is discovered. Should we become aware of an unsafe condition on customer piping, we will be required to terminate gas service until the condition is repaired.

Customer-Owned Service Lines

You (or the building owner) are advised to contact a licensed plumber or heating contractor to assist you in locating and inspecting the customer owned service lines. The Yellow Pages are an excellent source for this listing. If any unsafe condition is discovered, repairs must be made as soon as possible.

Utility-Owned Gas Lines

Should you plan to dig around buried gas piping, the piping needs to be located in advance and all digging should be carefully done by hand in the vicinity of the pipe. Contact Consumers Gas Utility Company or Miss Utility 1-800-245-4848 at least 48 hours in advance of digging in order that we may locate our utility-owned buried pipe in the vicinity of your property.